

ILM Level 3 Certificate in Coaching for Team Leaders & First Line Managers

Aims & Objectives

The ILM Level 3 Certificate in Coaching for Team Leaders and First Line Managers aims to develop team leaders and first line managers to provide workplace coaching to members of their teams or others whom they manage. The programme has two primary objectives:

- to provide candidates with an understanding of coaching and its role in improving team members' performance
- to develop candidates' skills to perform effectively as workplace coaches

Entry Requirements

Participants will be practising team or cell leaders or first line managers; hold the award of the ILM Level 2 Certificate or Introductory Certificate in Team Leading or the ILM Level 3 Certificate or Introductory Certificate in First Line Management, or an equivalent qualification or have experience of working in a role at this level.

Exceptionally, candidates who have no formal qualification in team leading or first line management, but who have several years experience and have completed some formal training in the role, may also participate.

Duration

A two-hour induction programme followed by 7 sessions of three hours duration, with full tutorial support and guidance (min. 2 hours).

Dates on application

Assessments

Work based assignment

Candidates must produce a work based assignment of not less than 750-1000 words answering the four questions, reflecting on the quality and practice of coaching in the workplace

The Coaching Diary

Candidates must undertake a coaching activity of around 6 hours' practical work, during which they must maintain a Coaching Diary, a reflective log in which they record the coaching activity.